

February 28, 2014

Dear Valued Customer:

On February 13th, Comcast Corporation and Time Warner Cable announced that Time Warner Cable will merge with Comcast. This letter is to tell you more about the announced merger and what we expect in the months to come.

This combination will create a world-class technology and media company -- with the ability to deliver groundbreaking products on a superior network -- that will provide a best-in-class experience for our business customers. As an added benefit to our business customers with multiple locations, our merged company will have much greater network coverage and reach, as the combined company will have a major presence in 23 of the top 25 DMAs (designated market areas). This will be a significant benefit to multi-location businesses as we offer advanced services like high-performance point-to-point and multi-point Ethernet services. For our customers of all sizes, we'll continue offering you the best and most reliable services that you've come to expect from us.

Transactions of this magnitude are complex and it will take some time to complete this merger. We expect it to close by the end of 2014. In the months between now and then, all of us at Time Warner Cable Business Class are committed to delivering you an excellent customer experience. We are in the very early stages of this transaction process and we will communicate with you as we make progress.

Thank you for your business and we look forward to our continued business relationship. Please feel free to email business@twcable.com or your designated account representative with any questions.

Sincerely,



Philip G. Meeks
EVP & COO, Business Services